

# JSC Global Solutions, Inc.

Your IT And BPO Solutions Destination

## JSC's Agilisys ERP Application Support & Enhancement Services

JSC is a IT and BPO Solutions organization offering a variety of software consulting services. JSC's' resources are available at very competitive rates. Flat fee pricing is available.



JSC combines its Agilisys ERP expertise and flexible resource deployment methods to provide an array of application support and enhancement service options. These options can be modified to suit customers needs.

### Level I – Onsite

- JSC's Agilisys consultants deployed at a customer site to provide application support and enhancement services. To reduce expenses, program modifications can be carried off-site.
- Project Lead and supervision can be provided either by customer or JSC.

### Level II – Outsourced with activities at customer site

- Agilisys ERP support and enhancement functions outsourced to JSC.
- All system activities at customer site. To save expenses, program modifications can be carried off-site.
- Customer can focus on new development and core competencies. JSC ensures support and enhancement service levels through contracted Service Level Agreements (SLAs).



### Level III – Outsourced with activities off-site

- Agilisys ERP enhancement and application support outsourced to JSC.
- All system activities are off-site. The application can be hosted either at the customer site or off-site.
- JSC resources can be made available at the customer site, whenever necessary.
- JSC ensures enhancement and application support service levels through contracted SLAs.

### The Bottom Line...

If your resources can be better utilized elsewhere in your organization, let JSC implement one of our Agilisys ERP application support and enhancement options for you.

### Additional Information

For more information on JSC and our other products and services, visit us at [www.jscglobalsolutions.com](http://www.jscglobalsolutions.com) or email us at [info@jscglobalsolutions.com](mailto:info@jscglobalsolutions.com).

