

JSC Global Solutions' Application Support & Enhancement Services

JSC Global Solutions is a versatile and flexible IT and BPO Solutions organization that can engage with you in several ways. We strongly feel that this distinguishes us from the rest of the competition and puts us in a unique position.



JSC Global Solutions can combine its technology expertise and flexible resource deployment methods to provide an array of application support & enhancement service options. These options could be further modified to suit customers needs.

Level I – Onsite

- JSC Global Solutions' application consultants deployed at customer site to provide application support & enhancement services. To save consultant travel & living expenses, program modifications can be carried off-site.
- Project Lead and supervision can be provided either by customer or JSC Global Solutions
- JSC Global Solutions makes resources available at a very competitive rate and this option puts supervisory control in the customer's hands.

Level II – Outsourced with activities at customer site

- Application support & enhancement functions outsourced to JSC Global Solutions.
- All system activities at customer site. To save consultant travel and living expenses, program modifications could be carried off-site.
- Customer can focus on new development & core competencies. JSC Global Solutions ensures support & enhancement service levels through contracted SLAs.



Level III – Outsourced with activities off-site

Application enhancement and application support outsourced to JSC Global Solutions.

- All system activities are off-site. The application can be hosted either at the customer site or off-site.
- The service is provided at a very competitive flat fee. JSC Global Solutions resources can be made available at the customer site, whenever necessary.
- Customer gets cost benefits by better utilization of resources and can focus on new development and core competencies.
- JSC Global Solutions ensures enhancement and application support service levels through contracted SLAs.

The Bottom Line... We are flexible & attuned to what your company needs & we can engage in a manner that will maximize benefits for you while delivering high quality solutions that exceed your expectations!

Additional Information

For more information on JSC Global Solutions and our other products and services, visit us at www.jscglobalsolutions.com or email us at info@jscglobalsolutions.com.

